# **Human Resources**



## **PROGRAMS**

2004-05	2005-06	2006-07	2007-08
Actual	Budget	Adopted	Projected

#### Administration/Diversity

Responsible for overall department administration, policy interpretation, technical assistance to departments and employees in employee relations, EEO, affirmative action and other diversity initiatives.

Appropriation	326,417	436,482	491,338	515,047
Full Time Equivalent Positions	2	3	3	3

### **Compensation & Employment**

Develops, manages and provides technical assistance in position management and salary programs. Provides a recruitment and selection program to attract and certify qualified applicants.

Appropriation	579,911	674,592	621,732	641,384
Full Time Equivalent Positions	9	9	8	8

#### **Benefits**

Develops and maintains a multi-faceted benefits program including health, life and dental insurance programs, retirement systems, leave and other benefit program for City employees.

Appropriation	514,469	507,970	323,051	331,719
Full Time Equivalent Positions	5.5	6.0	3.0	3.0

#### **HRIS**

Manages the human resources information system (HRIS) in support of benefits administration, employment activity, compensation programs, employee relations tracking, safety/wellness, payroll processing, and overall organizational objectives. Includes management of employee and applicant records, as well as regulatory state, federal, and management reporting. Develops and implements process automation.

Appropriation	0	0	257,131	267,324
Full Time Equivalent Positions	0	0	4	4

## **Employee Safety & Health**

Administers an organizational safety program and a medical services program including wellness education. Provides treatment of occupational injuries and illnesses, employee health counseling, pre-employment and periodic physicals, and OSHA and SARA mandated surveillance services.

Appropriation	467,081	492,082	506,300	517,146
Full Time Equivalent Positions	4	4	4	4



## **Departmental Goals & Objectives**

- Attract a pool of qualified applicants with at least 95% of referrals to include qualified minority or female candidates.
- Continue to partner with Organizational Development & Communications to assess and make recommendations on organizational diversity issues with a 75% approval of recommendations by the City Manager's Office.
- Provide responsive customer service by initially responding to 90% of service requests within 1 business day.
- Decrease overall turnover rate to 6.0%; maintain voluntary turnover rate at 5.1%.
- Investigate overall turnover rate if more than 10% for all reasons and more than 5% for voluntary (non-retirement) separations.
- Decrease Lost Time Accident Incident rate (per 200,000 hours worked) to 1.55% or less.
- Review 10% of internal processes in 06-07 and an additional 15% in 07-08.

## PERFORMANCE MEASURES

	2004-05	2005-06	2006-07	2007-08
	Actual	Budget	Projected	Projected
<ul> <li>EFFECTIVENESS MEASURES</li> <li>Percentage of referrals including qualified minority or female applicants</li> <li>Lost Time Accident Incident rate</li> <li>Turnover rate (overall)</li> <li>Turnover rate (voluntary)</li> <li>Internal processes reviewed</li> </ul>	96%	96%	95%	95%
	1.90%	1.60%	1.55%	1.50%
	6.3%	6.1%	6.0%	6.0%
	5.3%	5.0%	5.1%	5.1%
	N/A	N/A	10%	15%
BUDGET SUMMARY	2004-05	2005-06	2006-07	2007-08
	Actual	Budget	Adopted	Projected
Expenditures: Personnel Costs Maintenance & Operations Capital Outlay	1,360,435	1,536,031	1,605,287	1,668,490
	527,443	574,415	594,265	604,130
	0	680	0	0
Total	1,887,878	2,111,126	2,199,552	2,272,620
Total FTE Positions	20.5	22.0	22.0	22.0
Revenues:				
User Charges	0	0	0	0 100
Other General Fund Contribution	14,696	11,000	9,100	9,100
	1,873,182	2,100,126	2,190,452	2,263,520
Total	1,887,878	2,111,126	2,199,552	2,272,620

## **BUDGET HIGHLIGHTS**

 The FY 06-07 budget splits the HRIS/Benefits Program into two separate programs and moves one position from Compensation & Employment to HRIS.